



## FIVE-STAR THE LANDMARK LONDON NAMED AS EMPLOYER OF THE YEAR: PLATINUM CATEGORY IN THE INVESTORS IN PEOPLE AWARDS 2019

## GRANDE DAME HOTEL RECEIVES HIGHLY COMMENDED AWARD FOR ITS EXCEPTIONAL WORK & BEST PEOPLE PRACTIVES



<u>The Landmark London</u> has been named the *Employer Of The Year* in the Platinum category at The Investors In People Award during last night's Las Vegas-theme ceremony at Old Billingsgate in the city of London.

The magnificent five-star Grande Dame hotel received the highly acclaimed award for fostering an exceptional working environment and for its unparalleled people practices, which sees the organisation invest significant time in the professional training of its people.

The Landmark London has, since its debut 120 years ago, remained an icon of quintessential and elegant London charm, offering guests an oasis of luxury and serenity in the heart of the capital.

This award is testament to The Landmark London's commitment to its people. Led by core values of Respect, Integrity, Continuous Improvement and Fun, HR is an intrinsic part of the company vision and purpose.

Nicola Forshaw, Director of Human Resources at The Landmark London, says: "We are thrilled to have been awarded the Employer of the Year category – we invest a lot of time into our team's personal progression and career development through our extensive people programme. It is a privilege to be recognised for this".

Brian Hladnik, Managing Director of Lancaster Landmark Hotel Company, comments: "We are exceptionally proud The Landmark London has been named Employer Of The Year by Investors in People. It is down to the hard work of our team that have made this possible and our continual investment into their development. The whole team across the portfolio is extremely committed to achieving excellence in all they do, and work every day to deliver memorable moments to each other and to the hotel guests."

The hotel also achieved *The Investors in People* Platinum Level Accreditation in 2018, the first hotel in the world to be awarded this level by achieving the highest score in accommodation business sector globally. In 2019, the hotel was named sixth position in





the acclaimed **The Sunday Times'** '100 Best Companies to Work For' in 2019 making the list for the second consecutive year

It is by nurturing its staff that it ensures a personable world class service, that makes every guest experience exceptional.

Most recently, The Landmark London was announced as the AA Hotel of The Year London 2019, for its seamless service and five star luxury guest experience, which provides an oasis of serenity in the heart of the capital.

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## **Notes to Editors**

An impressive 51 of The Landmark London's 300 rooms are suites, offering some of the largest rooms in the Capital and sumptuous comfort.

Its spa features an extensive health club, treatment rooms and sublime 15 metre chlorinefree indoor swimming pool; one of the only five-star hotels in the capital to have one.

Beautiful banqueting suites and a majestic ballroom make the hotel a desired venue for impressive events, gatherings and spectacular weddings.

It has four drinking and dining destinations: The Great Central Bar & Restaurant serves a rotating seasonal lunch and dinner menu in a luxurious oak-panelled space, The Mirror Bar is perfect for pre-dinner cocktails or late-night drinks in Marylebone, and the Atrium houses two further venues. The Winter Garden serves a modern European menu and one of England's finest Afternoon Teas in stunning surroundings, whilst The Garden Terrace serves drinks throughout the day and Sunday Champagne Brunch at weekends.