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The
Landmark
LONDON

The Landmark London awarded in The Caterer's acclaimed list of The Best Places to Work in Hospitality for 2019.

London – The Landmark London, one of the capital's most enchanting five-star hotels, is proud to announce that it has been named in The Caterer's Best Places to Work in Hospitality for 2019.

Being one of only 30 companies to receive this accolade across the hotel, restaurant, pub and foodservice sectors, The Landmark London took the position of 22nd on the prestigious list, which recognises organisations who are nurturing their employees to create a healthy and thriving business.

The Landmark London understands the needs and ambitions of each individual and over-exceeds the expected requirements of an employer by introducing initiatives ranging from team-building socials to flexible working and tangible rewards. Employees of The Landmark London are given the tools to progress in their careers, and this has been recognised by the accolade from The Caterer, with specific highlights including a Golden Ticket to experience the hotel as a guest for 24 hours once employees have passed their probation period, and celebratory events including fun runs and cinema nights, where all the team are involved.

The results from The Landmark London's employee engagement survey shows that more than 93% of respondents feel that they are treated well by the company. A typical comment from the survey includes:

"The General Manager and Hotel Manager truly care about the team members. Their attention to detail is exemplary, also their understanding of operations. The HR team works really hard to provide great benefits, organising plenty of events."

The latest accolade joins a strong catalogue of recent awards commending The Landmark London's people culture including the Platinum Level Investor in People Award, Dale Carnegie Leadership Development Award, and achieving 6th position in the acclaimed Sunday Times 100 Best Companies to Work For 2019.

Andrew Batchelor, General Manager of The Landmark London comments, *"We are thrilled and incredibly proud to have been included on this prestigious list for the first time. It is an achievement which is entirely down to our wonderful team members. Their relentless hard work, commitment to achieving excellence and trust in leadership is what has enabled The Landmark London to be such a success as a business. Nicola Forshaw, Director of Human Resources, has also been instrumental in establishing a powerful people plan*

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which has been, and continues to be, a cornerstone for our growth plan, and we are delighted to see the continued recognition of our efforts. I am incredibly proud of every member of my team."

Now in its 5th year, The Caterer and people retention specialist Purple Cubed have once again joined forces to showcase the 30 Best Places to Work in Hospitality. This annual celebration highlights the best employment practice in companies of all sizes, through distributing a people engagement survey. This survey is filled out anonymously by employees and rates the performance of their employer in a number of categories, with "being part of a team that respects each other", "respect for work-life balance", "positive working environment", "working as a team to produce results", "being paid on time" and "communication" emerging as the top six concerns for staff.

The Landmark London is part of the Lancaster Landmark Hotel Company, which consists of three hotels in London; The Landmark London, Royal Lancaster London and K West Hotel & Spa. There are also two sister hotels in Bangkok, The Landmark Bangkok and The Lancaster Bangkok.

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About The Landmark London:

The five-star Landmark London is one of London's most iconic grand dame hotels located in the capital's coveted Marylebone neighbourhood. The hotel features 300 luxurious rooms including 51 spacious suites embodying the best of quintessential and elegant London charm. The hotel boasts several of central London's truly memorable restaurants and bars including the iconic Winter Garden Restaurant, The Mirror Bar, the Garden Terrace and the Great Central Bar and Restaurant serving modern European cuisine in a warm ambience reminiscent of the romantic era of train travel. The Spa at The Landmark London offers guests a blissful escape and an array of facilities and treatments to relax, exercise and unwind including a 15-metre indoor chlorine-free swimming pool. The Landmark London works very closely with Dale Carnegie in constantly developing the team members. Employee engagement and personalised development led the company to achieve the first and only hotel in the world to be awarded the **Investors in People Platinum Level**.

For more information, please visit <https://www.landmarklondon.co.uk> or contact Riva Global via landmark@rivaglobal.co